

A place to grow up and grow old



Good point: Workshops provided an opportunity for staff to tell us what they need in our new hospital - thanks to Biljana and other team members from General Services for being part of the session!

Staff and consumer representatives have had an opportunity to shape our New Bankstown Hospital through a series of workshops and drop-in sessions.

The sessions focused on the non-clinical aspects of the hospital design including

patient and staff amenity, retail, services and green spaces.

Redevelopment Director Jennifer Assaf said the project team was overwhelmed by the enthusiasm of staff and their well-considered suggestions, which covered everything from the design of doors to a

request for a French patisserie.

“Our project user groups have done an outstanding job on the clinical design of the new facilities, but we wanted the broader hospital community’s ideas about what makes a positive staff and patient experience,” Jennifer said.

“Staff and consumers told us they want a safe, clean, well-designed and contemporary environment that they can be proud of.”

Easy-to-access public transport and parking, delicious, affordable food, and access to nature were common themes.

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Support crew: General Services and project team members at the vision session.

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Vision workshops *cont. from page 1*

“Staff told us they’d like food offerings and services that are convenient to access during their busy work day, including facilities for banking, a retail pharmacy, post office, and grab-and-go shopping for things like bread, milk and ready meals,” Jennifer said.

“A sustainable approach, and a welcoming, vibrant environment with arts and cultural activities was also important.”

A special session for General Services gave our busy support staff an opportunity to share their experiences, and highlighted the need for well-designed storage, separated transport corridors and innovative systems.

For consumers, a patient-centred approach, carer zones, easy drop-off and pick-up, less clutter, and the need for access to quiet spaces and gardens were paramount.

They stressed the importance of something welcoming and not traditional - something that “doesn’t look like a hospital”.

Consumers also considered what made Bankstown unique, with one person describing it as “a nice place to grow up and grow old”.

The feedback has been provided to the architects and planners, and will be incorporated into the design approach.

Thank you to everyone who participated!

The best place for me

With one staff member summing up their ideal hospital as “the best place for me” to have a great career with work/life balance, staff were enthusiastic contributors to the new hospital vision.



Natalia from Clinical Information and Shyam from HR



Project team member Eric in top form!



Anne and Truc from Nursing



Maria from Aged Care & Rehab



Kevin from Nursing, Meg from Midwifery, Shu Min Lin from Cardiology, and Melissa from Midwifery

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Consumer and community workshop

Thanks to our fabulous Consumer and Community Participation Committee for bringing the patient, visitor and carer perspective to our vision workshop.



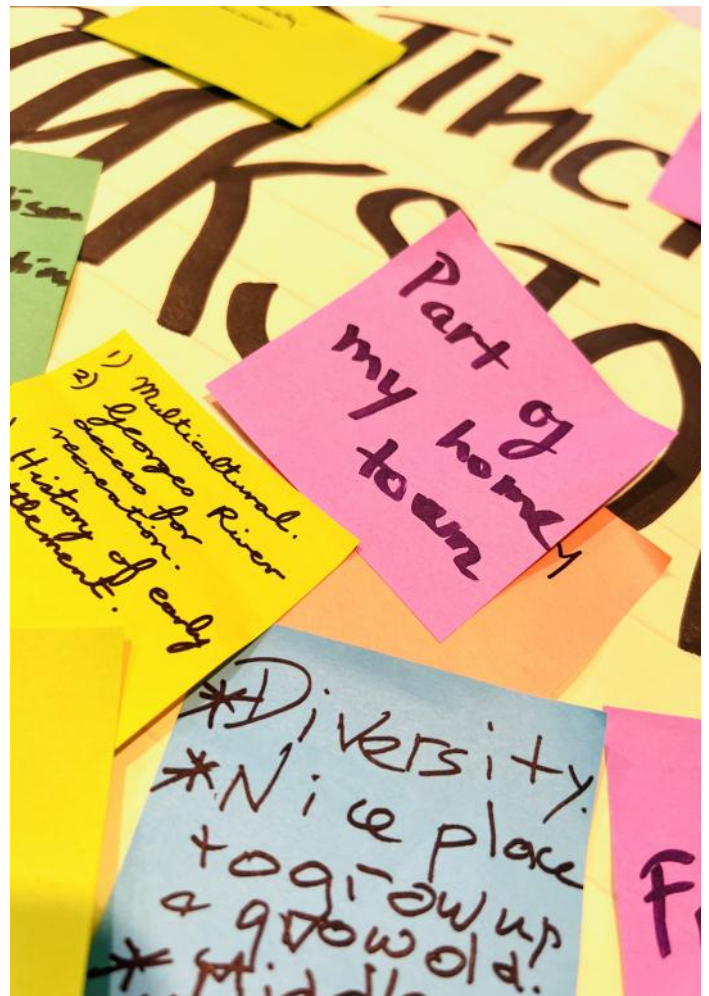
Carers count: Committee member Gloria reviewing the team feedback on case studies from other projects.



People first: Diane and Carole in the case study feedback session.



Team effort: Tony, Tracey, Valma and Popy with hospital and project team members Matt (left), and Elyse and Eric (right).



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On site

Thanks to our sister projects at Campbelltown and Westmead hospitals who hosted us for site visits recently. Everyone was impressed by the contemporary feel of the new buildings, and how new health facility guidelines translate into real-life spaces for patient-centred care.



Hi vis: Campbelltown ED site visit.



Grand designs: At the new Westmead Block K.

Coming up

- MID 2022 - Design Jam with our Aboriginal community. Aboriginal and Torres Strait Islander staff please RSVP to Nathan or Karen.
- MID 2022 - Sustainability Workshop (rescheduled due to COVID - please stay tuned for updates).

**Accreditation
2022:
Good Luck
Team Bankstown!**

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